Role Profile	
Job Title:	**Enterprise Architecture Senior Trainer- Commercial**
Grade:	DGT4
Reports to:	Delivery Manager
Location and Working Pattern:	Hybrid – Virtual delivery with requirement to deliver from QA centres and client sites - Full-Time
Department:	Software and DevOps team
Vetting required:	Enhanced DBS & BPSS

About the role	
Summary:	As an expert in Enterprise Architecture, you will deliver innovative, high-quality training in **TOGAF®, ArchiMate®, Enterprise Architecture, Operating Model Design, and Architecture Governance** to a wide range of clients. You will enable learners to apply architecture principles and frameworks effectively within real-world organisational environments. In addition to training delivery, you will support the design and development of innovative learning solutions, helping organisations build architecture capability and align business and technology strategies. You will maintain high learner satisfaction, contribute as a subject matter expert, and collaborate across teams to support continuous improvement and business goals. With strong expertise in **Enterprise Architecture frameworks, TOGAF, ArchiMate, architecture governance, business architecture, and digital transformation**, you will remain current with industry trends and best practices through ongoing professional development, supported by QA.
Role Responsibilities:	• **Training Delivery:** Deliver high quality and engaging **TOGAF®, ArchiMate®** and AE topic training in line with polices, industry standards and regulatory requirements. • **Performance & Quality Metrics:** Attain a consistent Trainer Satisfaction Score (TSAT) of 92%+ and achieve 'Meeting Expectations' in trainer observations, utilise feedback to improve performance and effectiveness of training, conduct peer observations providing constructive feedback. • **Communication and Teaching:** Excellent presentation, facilitation, and training skills, with the ability to deliver complex architecture concepts in an engaging and practical manner. • **Enterprise Architecture Expertise:** Proven industry knowledge and practical application of **architecture repositories, capability-based planning, and architecture governance**.

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Your Experience/Skills:	Desirable: ❖ Experienced in training, mentoring, or teaching technical content to professionals or students. ❖ Certification of the TOGAFEA, experience delivering architecture training, mentoring, or coaching professionals ❖ 3+ years of experience in data systems or research. ❖ Teaching qualification or willingness to work towards one
Key Competencies:	• Demonstrates expertise in Enterprise Architecture and architecture best practices. • Be able to show technical knowledge excellence when in conversations around data • Able to link specialist knowledge to work experience to support learning delivery and development • Excellent presentation, facilitation and communication skills • A collaborative team player, able to contribute effectively virtually and independently • Ability to manage rapidly changing learning and industry requirements • An innovative and self-developing mind-set
Benefits:	**Wellbeing:** • Hybrid role working remotely, from QA offices and on clients sites • Ability to purchase additional leave after probation • Early Friday finish • Medicash benefit • Regular team meetings and events • 2 days Charity work per year • Voluntary private medical insurance (post probation) • Employee Assistance Programme **General:** • Competitive salary in the industry • Regular upskilling and development across the teams • Season ticket loans • Employee discount benefit hub • Cycle to work scheme • Pension • Life assurance **Development:** • Access and time allocated to cutting-edge tools and opportunities to attend courses

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	• Opportunities for professional development and certifications in your area- CPD • Work on meaningful projects with impact in education • 3 days CPD on QA courses every year • Clear and defined progression structure • Tech scheme
About QA	It's an exciting time to work with us at QA! We're on a mission to help organisations future-proof their workforce by equipping them with the latest data science skills. We're proud to be the UK's leading tech training company and a major player in the US. We've partnered with 96% of the FTSE and many Fortune 500 companies to bridge the gap between skills and business impact. We've helped over 1 million learners develop in-demand data science skills and get the results they're looking for. We believe that learning shouldn't happen in a silo. That's why we design tailored learning programs that connect across departments and keep learners engaged through collaborative, cohort-based learning. Our unique approach combines the best of apprenticeships, instructor-led training, and self-paced learning to ensure a well-rounded, deep and immersive learning experience. If all of the above sounds good to you, we'd would be happy to hear from you. To join our team of passionate trainers and help shape the future of data science education please visit https://www.qa.com/about/careers/ to learn more about QA.
Safeguarding Statement	QA is committed to safeguarding and promoting the welfare of children, young people and adults with care and support needs. We hold the expectation that all staff share this commitment in creating a safe and inclusive environment and as an organization, we comply with relevant legislation and best practices in safeguarding and safe recruitment. This post is exempt from the Rehabilitation of Offenders Act 1974 and a comprehensive screening process will be undertaken on successful applicants including: • an enhanced disclosure check • Child Barring list check • qualification checks • online checks • medical fitness • identity and right to work All applicants will be required to provide two references covering the previous three years and a Criminal Declaration form must be completed and returned ahead of interview. We look forward to welcoming dedicated individuals who share our commitment to safety and well-being.

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